

# Secure Browser

## Overview

**Commercial Center Security (CCS)** is a **Secure Browser** solution providing a hardened stance against fraud. CCS offers more secure site access with consistent user and device authentication. CCS is less susceptible to malware attacks, it prevents misdirection of users to false sites, and it reduces risks by avoiding sites with malware. CCS eliminates hard tokens and supports SMS/text, one time passcodes for verification. CCS limits user access to websites, functions, transaction entry and approval, and supports web, and mobile devices. Customers can access the link to download Secure Browser on the **Commercial Online Banking (COB)** sign-on page. Customers do not have to sign in prior to selecting the link. Customers can also locate a link to download Secure Browser by logging into COB, navigating to **My Settings**, selecting **Secure Browser**, followed by **Click Here to Download Secure Browser**.

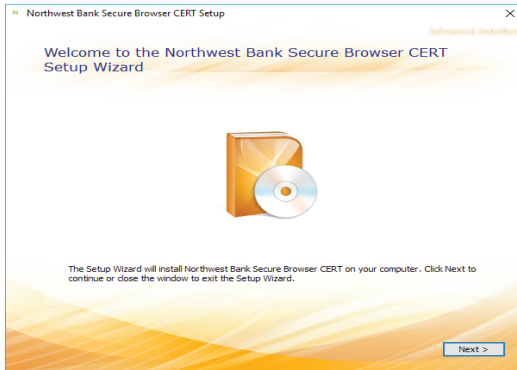
## Secure Browser — Getting Started

The system knows what type of computer the customer is using and downloads accordingly. Secure Browser is a Chromium based product but can be used on any computer. The download takes 3-5 minutes on average. When it starts downloading, a blue circle starts appears or a green bar will appear across the top of the browser icon.

### Before getting started ensure the following:

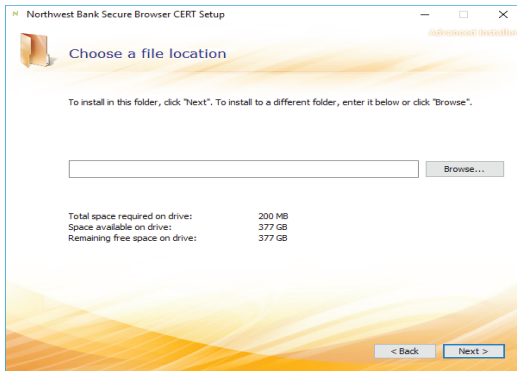
1. Internet connection
2. Administrative privileges on the computer where Commercial Center Security will be installed in order to install the Encrypted Keyboard prerequisite and secure browser
3. Activation Key
4. All open computer applications are **closed**
5. Works best if anti-virus software is temporarily disabled

**Secure Browser Installation and Registration directions begin on pg. 2.**

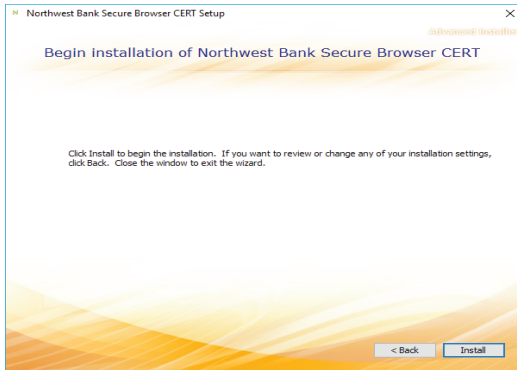


## Secure Browser — Installation

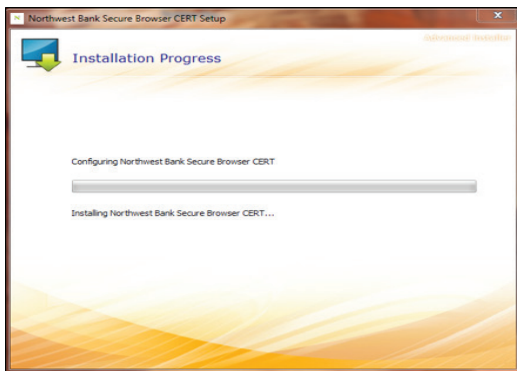
Select the **Secure Browser** hyperlink found on the COB landing page or use the download link under the user profile. The user will be directed to the **Secure Browser Set Up Wizard**.



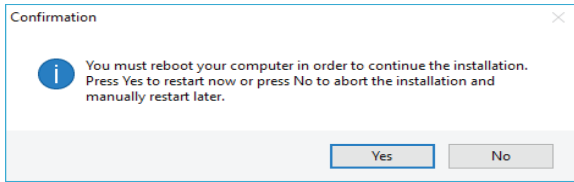
The user will be directed to select a file location. Users can continue and use the defaulted location simply by selecting **Next** to continue.



Users will be directed to the installation page. Select the **Install** button to begin installing Secure Browser.



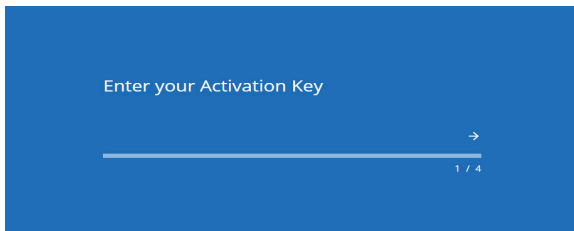
Installation begins and displays a progress bar as files and folders are created or updated.



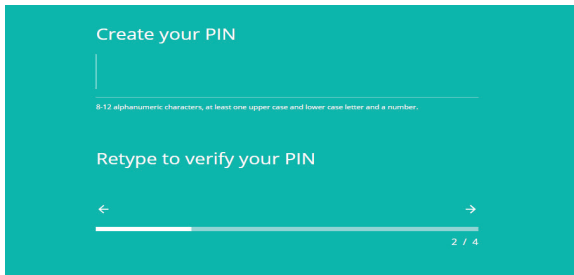
When installation has been completed, select **Finish**. A computer restart is required before beginning the registration process. Select **Yes** to have a reboot performed now and complete registration, or select **No** to perform the reboot and registration later. If prompted, confirm that Commercial Center Security should be allowed to make changes to the PC.

## Secure Browser — Registration

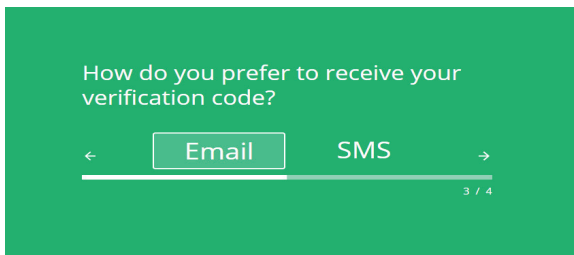
After performing the reboot, locate and click the **Commercial Center Security icon** that has been created on the desktop or from the **Windows Apps** tiles to begin registration. Enter the **Activation Key**, then select the **Continue** arrow.

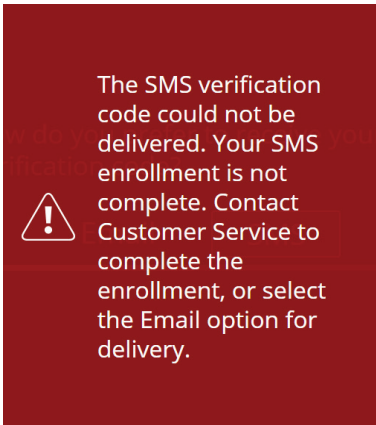


Create the **Personal Identification Number (PIN)** to be used to login. The PIN must consist of 8-12 alphanumeric characters, at least one upper case and lower case letter and a number. Re-Enter the **PIN** to ensure there were no keying errors. Select the **Continue** arrow.

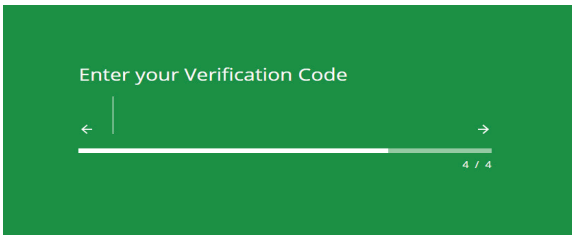


Select how to receive the user verification code. Based on the selection, the code will be delivered to the email address or mobile phone number stored in the customer profile on Commercial Online Banking. SMS enrollment must be completed in Commercial Center Security in order to receive a code on a mobile device.

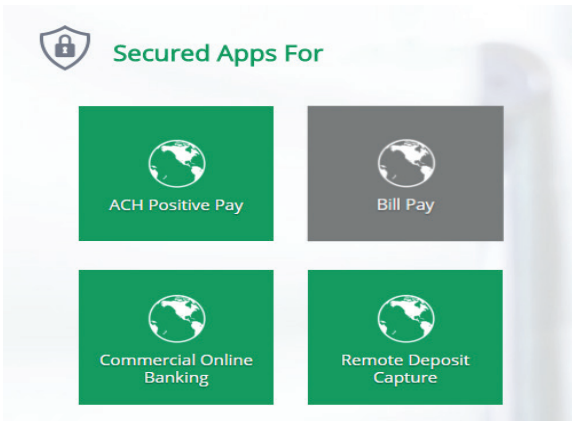




**Note:** If SMS enrollment has not been completed under the user profile, and a user selects SMS as their method to receive their verification code, users will see this error message.



Select **Email** or **SMS**, then select the **Continue** arrow. Retrieve the user **Verification Code**. Enter the 6-digit code, and then select the **Continue** arrow.



Enter the PIN created during Registration and select **Login** to securely access online banking. The user will see the icons for the Secure Apps they have been permitted to.